

Interior Design of New Pavilion Carefully Planned

Provides For Comfort And Protection Of Both The Patients And Staff

When it officially opens on February 21, the new addition to the Charlottetown Hospital will be one of the finest and most modern hospital additions on the North American continent, and will meet the needs of the growing community and surrounding districts. The Robert Simpson Co., Ltd., through its Charlottetown Agency, and the Special Contract Division has worked in close co-operation with the hospital administration staff to produce interiors that will provide the maximum comfort and design, keeping in mind at all times the comfort and protection of both patients and the hospital staff.

The interior design of the new addition is a far cry from hospitals of a decade ago. At that time, hospitals were practical and beautiful in colour and design was sacrificed to the sterile, antiseptic cleanliness of a stark white decor. The Charlottetown addition proves that colour, correctly used, can be effective in improving the health, morale and security of a hospital patient. The use of colour in bleak hospital interiors has been steadily on the increase, until now it is an accepted fact by administrators, doctors, nurses, department heads, patients and public that the hospital atmosphere can be colourful. If a harmonious colour background in our daily lives proves stimulating, why should it not have the same beneficial effect upon those who are hospitalized? So reasoned the Simpson decorators and the administrative staff of our Charlottetown Hospital.

The result is a careful co-ordinated colour scheme for each room. The floor coverings, walls, ceilings, draperies, bedspreads, upholstery—and even pictures—combine to make each room as pleasant and psychologically correct for the patient as possible. In rooms with northern exposure warm colours such as yellow, peach, gold, rose etc. have been effectively used in window draperies and walls, while in rooms with a Southern exposure, cool colours have been used. Great thought has also been given to the size and shape of each room, as colour can create optical illusions in altering size. In large rooms, dark colours pull in the walls and atmosphere of intimacy and stability. Light colours used in small rooms have accomplished the opposite, and create a feeling of spaciousness and airiness.

An important part of the colour scheme is the use of the new plastic-lacquer-fabric wall covering called "Fabron". "Fabron" resembles wallpaper in appearance and is applied in the same manner. However, Fabron is washable, sun-fast and fire-resistant as well as eye-pleasing. Charlottetown can be particularly proud of the use of Fabron in the new hospital addition, as this is the first installation of its kind in Canada.

As the waiting and reception rooms of a hospital provide the initial contact with its patients

C.N.I.B. To Operate Concession In The New Pavilion

Opening of the concession refreshment stand in the new wing of the Charlottetown Hospital will add another modern unit to the steadily growing stand program of the Maritime Division of The Canadian National Institute for the Blind. At the present time there are 35 such stands in operation, providing steady and part-time employment for more than 50 blind and sight-handicapped people annually. This type of employment has been found to be one of the best for blind and sight-handicapped men and women, and with co-operation of proper authorities, stands are located in public buildings, hospitals, industrial plants, etc. Management and supervision of stands of this type is controlled directly by the C. N. I. B. Stand Department. A program of regular supervision has been initiated to ensure that service, cleanliness, maintenance, etc., will be on a par with that provided by sighted operators.

OF MODERN DESIGN

This new stand is of modern design and in line with C. N. I. B. stand policy. Special care has been taken to have the fixtures blend harmoniously with their surroundings. Fixtures were designed and built by Kent-McClain Ltd., of Toronto, nationally known as builders of the best store furnishings and fixtures. Included among its up-to-date fixtures is a built-in cabinet for cooling soft drinks. The stand is located on the main floor of the new wing to the right of the elevator. It is enclosed in a room 13' by 15'. Inside the door there is ample room for customers between the outer wall and the counter which extends across the length of the room. Fixtures are of a natural finish birch. The counter contains a built-in soft drink cooler, a show case for candy with an attractive and practical top. Wall fixtures include a magazine rack, show case for toilet accessories, and a cabinet with partitioned compartments for cigarettes and tobacco. There are ample cupboards for storage as well as a small store room in the rear.

Service provided by the canteen is designed to accommodate patients, visitors and staff, since stock will include supplies, soft drinks, candy, ice-cream, fruit, newspapers and magazines, and some toilet accessories—practically everything one might desire or need while in hospital.

Early last summer, after plans had been completed for establishment and building of the stand, considerable time and effort were given to selection of prospective operator. As a result George Haines of French River, P. E. I., journeyed to Halifax in late September to receive training in stand operation. Mr. Haines who has very little vision, has been engaged, with a fully sighted companion in lobster and other types of off-shore fishing. However, this has become increasingly difficult and after meeting and discussing his problem with George E. Wood, local C. N. I. B. Field Secretary, and Ivan J. Davison, Supervisor of Placements, Maritime Division, Mr. Haines has decided to try stand operation—an occupation more adaptable to his handicap.

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UNIFORM SYSTEM

You learn that the Charlottetown Hospital like other member institutions in the Maritime Hospital Association has adopted and is developing the uniform system of accounting, which is advocated by all the recognized hospital organizations in Canada, Great Britain and the United States. Naturally you are anxious to know what uniformity means so Mother Paula asks Sister Mary of Good Counsel, who is associated with this phase of hospital work, to come into the discussion.

HAS OWN PARLIAMENT

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The Accounting Branch

By WALTER W.B. DICK
Consultant Accountant, Maritime Hospital Association, Hudson Maclean & Company, Moncton, N.B.

When you go to the business office, now located in the new private pavilion, to make arrangements for hospital care, you will soon be aware that the latest gadgets for giving good service have been installed.

As a guest you will be invited to register for admission, giving such data as will be required for your medical chart and the various other essential records.

Having become a patient with a bed and a case number, you will undoubtedly begin to think about the circumstances which provided the building, the equipment and the ever solicitous staff. Being modern and a realist you cannot help but reflect upon the cost of all this.

There is only one way to find peace of mind and that is by asking questions. So you start by querying one of the Sisters as to the origin of hospitals. The Sister will tell you that religious groups were the first to provide care for the sick and injured and since only the very poor were looked after no charge was made to the patient. She will be very careful to emphasize too that even today those working in the hospital cherish this basic character-approach to service. In other words no one is refused hospitalization because of inability to pay.

Continuing she will inform you that because of improvements in medical science and art in recent years, the hospital has become, almost all of a sudden, a most important centre for the care of patients from all stations in life and that this change in activity has required the use of more money in every direction. The Sister cannot help but relate how difficult it has been to make "ends-meet". You will learn that it is only now that their financial plight is being studied and acknowledged by society.

NO PROFIT MOTIVE

Right then and there you make up your mind that you are going to find out more about this organization which is not interested in obtaining a profit from any patient; and in addition offers free care to those in need. For some reason you think of what would happen to your own family budget if it were required to look after a number of non-paying guests.

Being an average patient you stay ten days and become acquainted with the many departments in the hospital, such as the operating room, the laboratory, the X-Ray department, the pharmacy and in addition in conversation with the staff the general service departments, referred to as kitchen, housekeeping, laundry and power plant.

All too soon the doctor indicates that you can get ready to go home. Since your first conversation with one of the Sisters you have had further opportunity to contemplate about "What makes a hospital tick" and as well you have a deep sense of gratitude for those who have "put you on your feet again". So you continue your quest for further knowledge of the hospital and ask for an audience with the Superintendent, Mother Paula. Being at the stage where you know you are about to be presented with a bill for services rendered the first question, after expressing thanks for the care received, has to do with finances. You want to know how the administration controls its resources, which consist of the building, equipment, cash and personnel.

Mother Paula explains that your recent experience as a patient must have made you realize the involving nature of the hospital calling for many divisions each responsible for a particular part of the care service offered and that also you must be very conscious of the presence of the highly trained staff which is needed. It is pointed out to you that the hospital like any other enterprise of similar complexity, no matter what its purpose, must use accounting to provide the necessary control features as well as reliable data revealing the story of hospital activity in terms of dollars.

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You are soon made cognizant of the fact that uniformity means nothing more than the proper accounting for the particular organization under review. Proceeding further you find for the hospital it means using the generally accepted principles of good accounting, providing for the showing of departmental results, adopting the same classification of general accounts, keeping separate in the balance sheet the assets and liabilities having to do with each of the following: operational accounts, endowments, building and equipment accounts, and keeping

as well reliable volume statistics pertaining to all general department services such as meals, pieces of laundry and the various units of care services and patient days. It is apparent that in such an approach there will be an opportunity to do cost analysis.

You follow with the next logical question and that is "What is the purpose of Uniformity?" It is soon clear that there is a tremendous amount of information which can be utilized by management by making comparisons with other hospital of similar size and nature that have kept their record on the same basis. Sister Mary of Good Counsel will stress the value of this matching process by saying that "as in medicine or any other art or science, comparisons are most important in reaching sound conclusions."

Within a half hour after you were informed that you could go home, you are presented with an itemized statement of your account showing the various care treatment provided, such as room and board, operating room, X-Ray services, laboratory services and drugs. Being of a provident nature you are comforted by the fact that your bill will be looked after by a prepaid hospitalization plan.

Hospital Bazaar Provides Fun And Entertainment

Every year in October the Charlottetown Hospital Bazaar is held. It runs for a week with lots of fun and entertainment for everybody. There are various kinds of games, lunches and hot dogs, sale of home cooking, fancy work and children's apparel. There is also some special entertainment each night featuring top performers of local talent or from other provinces. At the last Bazaar Jimmie Shields, leading Canadian tenor, made his first appearance in Charlottetown. The big show ends on Saturday night with the giving away of many valuable prizes.

It was fifteen years ago, during the dark days of the depres-

sion when money was scarce and the Hospital was having difficulty in making ends meet, that the Bazaar was organized. At that time there was no Blue Cross, and there were a great many patients who were unable to pay for hospital care. There was the problem as well of maintaining the hospital. In order to solve those difficulties, Most Reverend J.A. O'Sullivan, then Bishop of Charlottetown, inaugurated the Hospital Bazaar.

A great deal of planning and hard work was necessary in order to make their venture a success. The first Bazaar was held in the Market Building, and many who still enjoy working at these Bazaars each year, recall the great amount of work in running the first one. It was necessary to take down the booths twice during the week in preparation for market days, and again to set them up in time for the evening

show. Their efforts, however, were rewarded and the results of the first Bazaars were surprisingly satisfactory. Since that time the Bazaar has grown steadily until it reached its peak during the war years, and has held fairly steady at a slightly lower level during the past few years. The first two Bazaars were held in the Market Building, the next eleven in the Sporting Club, which is now the Rollaway Alleys and for the past two years it has been held in the Charlottetown Armouries. The Headquarters of the Bazaar during most of the fifteen years since its inception was at the office of Mr. A.R. McInnis, who was one of the leading men in organizing and carrying on this work.

The assistance given to the Hospital during those fifteen years by the Bazaar was very considerable. With this help the Hospital was able to carry on its

work, without a deficit, which included free hospital care to many patients who were unable to pay. It was not only able to carry on but was also able to pay off entirely the large existing debt.

The people of the Diocese are to be commended on the way in which they have assisted in this splendid work. The country parishes are to be congratulated for their generous support which in most cases has increased down across the years. Worthy of special mention are the people of St. Dunstan's Basilica and Holy Redeemer parishes, who from the start have given of their time and money to this worthy cause. A word also of special thanks is due the business firms and professional men of Charlottetown, both Catholic and non-Catholic, who have each year made generous contributions to the Hospital Bazaar.

THE LATEST DESIGN IN BOILERS FOR A MODERN HOSPITAL

Year-in, year-out, Preferred Unit Steam Generators will play an important role in maintaining the welfare of the patients and staff in the new Charlottetown Hospital. Preferred Utilities is proud of having its equipment selected as part of this great new asset to your community.

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Laboratories Department

This Department is necessary in a Hospital to aid the Medical Staff in correct diagnosis, to help them follow the progress of their patients, and, in many cases, to assure them of the particular type of drug and correct dosage to be used.

The Laboratory deals, principally, with the Chemical and Bacteriological study of the different diseases, the analysis of tissues, fluids and excretions of the human body, the complete examination of the blood, of the Metabolic rate and many other tests, and procedures deemed necessary by the physician for the care and treatment of each individual patient.

Before the opening of the present Charlottetown Hospital in 1925 very little laboratory work was done in this Province. In taking over the Hospital at that time, the Laboratory was modernly equipped and suitably situated and met all the requirements of the American College of Surgeons. In this Laboratory the first blood chemistries and blood tests for Venereal Disease on Prince Edward Island were carried out. Prior to this, these tests, if done at all, had to be sent to Halifax or St. John.

Modern Equipment Added

As time went on, and Medical Science advanced so rapidly, we used to the full, our feeble, faltering efforts to keep our Laboratory service adequate. A new modern Metabolism machine was donated by the Nurses' Alumnae and modern equipment was added as needed. Through visits to larger centers, and by taking advantage of Refresher Courses, we tried to keep the pace, and perhaps it is not without some pride that we feel we have not been too far behind. The Charlottetown Hospital Laboratory was the first in the Maritimes to do blood tests for Venereal Disease on all their patients. A very small percentage of hospitals in Canada, even today, give this service to their patients. We also boasted the first Blood Bank in the Maritimes. This venture was unique in that it was purely voluntary on the part of the donor, physician, and

TRAINING SCHOOL SET-UP

It was like a burst of sunshine on a dull day in the Charlottetown Hospital Laboratory when the Division of Laboratories for Prince Edward Island was set up at the Provincial Sanatorium under the direction of Dr. Harold Shaw. This Provincial Laboratory now conducts a training school for Laboratory Technicians besides functioning as a Public Health Laboratory. It is fully approved by the Canadian Hospital Association and the Canadian Association of Medical Technologists. While the technicians are training, each is given a month in the Charlottetown Hospital Laboratory, and a full time graduate technician is supplied without any cost to the Hospital. It is now not necessary for any Laboratory work to go outside the Province, and, as this is a teaching center, we continually get the benefit of the newest tests and techniques besides the services of

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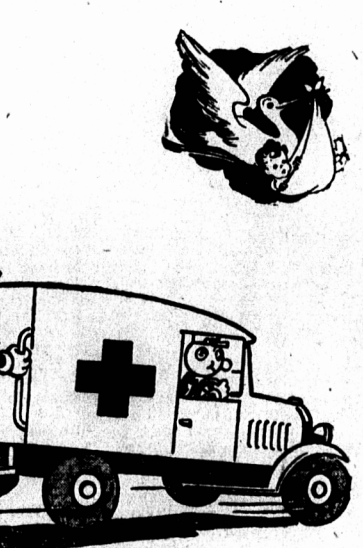
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CONGRATULATIONS TO THE Charlottetown Hospital ON THE OPENING OF THEIR NEW WING



This new addition will greatly relieve the present overcrowding. One special feature is the new Maternity Ward which is the last word in comfort.

To the Board of Governors my congratulations and thanks for giving me more opportunity to work for the well-being and comfort of the sick.

Reddy Kilowatt

MARITIME ELECTRIC COMPANY LIMITED